



COMMUNITY BENEFIT REPORT FY 2025



About Us

Northside's commitment to health and wellness in the Atlanta community began in 1970 with the opening of Northside Hospital Atlanta. Since then, the Northside Hospital System has grown to include five general acute care hospitals with over 2,200 inpatient beds, a network of more than 4,000 physicians, and 36,000 employees. Additionally, Northside operates nearly 500 outpatient locations in counties across the greater metropolitan Atlanta area.



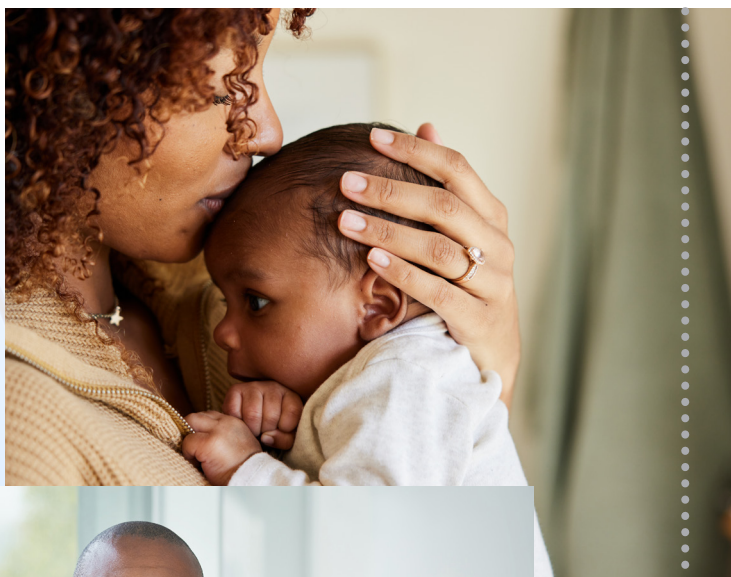


NORTHSIDE HOSPITAL
ATLANTA, GEORGIA

Our Mission

Northside Hospital is committed to the health and wellness of our community. As such, we dedicate ourselves to being a center of excellence in providing high-quality health care. We pledge compassionate support, personal guidance and uncompromising standards to our patients in their journeys toward health of body and mind. To ensure innovative and unsurpassed care for our patients, we are dedicated to maintaining our position as regional leaders in select medical specialties. And to enhance the wellness of our community, we commit ourselves to providing a diverse array of educational and outreach programs.





Our Values

Northside's outstanding reputation is fueled by an instinctive devotion to a unique set of values. This statement of values defines and communicates those guiding, motivating philosophies that have led us to distinction:

EXCELLENCE

A primary value in all matters of health care, our excellence is born of individual commitment to the highest personal potential. For if we reach our individual potentials, we can achieve excellence as an institution.

COMPASSION

We believe that each person is unique — patient, family or caregiver — in health, in sickness, in life, in death. Each is to receive our respect, our care, our appreciation and our concern — our empathy.

COMMUNITY

We value its well-being and are committed to its progress. In addition to our services, we provide an important corporate contribution, expressed through involvement with the people, organizations and jurisdictions that vitalize, energize and support our region.

SERVICE

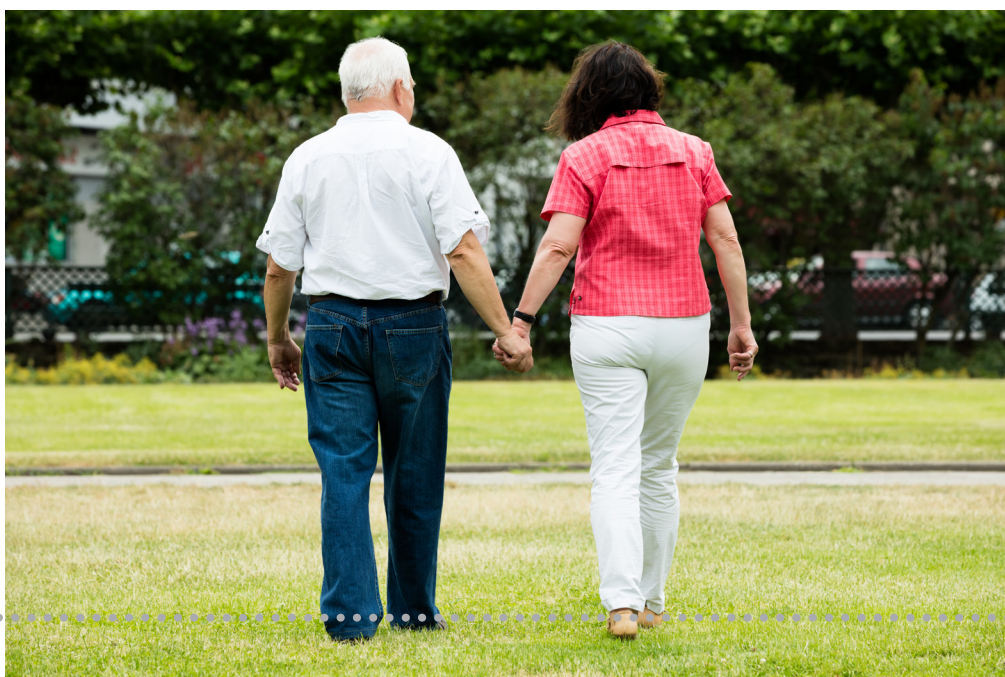
We recognize a personalized expression of caring which transcends physical aspects of health. We realize that this depth of service to others can be the source of our own growth and well-being, while maintaining a financially successful organization.

TEAMWORK

Our success stems from teamwork. We recognize the equal value and individual contribution of each member of our team. We believe in mutual regard for each other and for our patients. We encourage teamwork by working together respectfully, communicating openly and supporting the expression of differing opinions and perspectives.

PROGRESS & INNOVATION

We understand the need for these attributes in patient care and organizational management. While preserving the tradition and wisdom of those who have gone before us, we seek new information and state-of-the-art technology. We welcome new insights, new techniques, new ideas — and will remain leaders in the health care of our community.



Our Community Health Needs Assessment and Community Benefit Cycle

Northside's current community health needs assessment ("CHNA") and implementation strategy cover FY 2025 - FY 2027. The CHNA was conducted over the course of fiscal year 2025 and the implementation strategy was developed based on the final CHNA. Both documents were adopted in July 2025 and the CHNA was posted on Northside's website before the fiscal year ended in September 2025. Northside's Community is defined as: Barrow, Cherokee, Cobb, Dawson, DeKalb, Forsyth, Fulton, Gwinnett, Hall, Pickens and Walton Counties. Together these counties represented eighty-three percent of the System's total cases.

Ideally, Northside would have unlimited resources to address all of the Community's identified needs. However, it is not realistic for any single organization to address all of a community's needs, hence the importance of prioritizing the identified needs. Northside selected those needs that impact the greatest number of individuals in the Community; those needs that disproportionately impact the most vulnerable populations; those needs that are most severe and/or prevalent; and those needs that Northside has the wherewithal to address.



Thus, Northside's FY 2025 - FY 2027 prioritized health needs include:

- Cancer
- Cardiovascular Disease
- Maternal & Infant Health
- Diabetes & Obesity
- Access to Care
- Behavioral Health & Substance Use Disorder

It is important to note that over the course of its CHNA development, Northside identified over five hundred (500) resources located throughout the Community. These resources are available to the Community to help address all of the needs Northside identified, including those needs that Northside is not formally addressing.

Community Input

Northside identified individuals in the Community who could provide a unique perspective and connection to the Community and its members' health needs. Northside made specific efforts to identify stakeholders with special knowledge of or expertise in public health. After identifying stakeholders to interview, Northside developed the Stakeholder Assessment Discussion Guide. This guide was used to lead a discussion with each stakeholder to learn about the needs and resources within the Northside Community. For this process, Northside reached out to 69 stakeholders, including representatives at county-level public health departments in the Community. These multiple outreach efforts culminated in interviews with stakeholders from five (5) safety-net clinics, four (4) Federally Qualified Health Centers, fifteen (15) community organizations, three (3) local school districts, and three (3) interviews with health department officials. This outreach effort resulted in the completion of 30 stakeholder interviews.

Our Community Benefit Philosophy and Commitment

As a not-for-profit entity, Northside always has been mission driven to improve the health and wellbeing of our Community members and to serve all, regardless of ability to pay. Northside has a long history of community outreach whether through education, support groups, or screenings and health fairs.

Through the CHNA process, Northside's outreach efforts are becoming more strategic in nature and more collaborative. Northside pays particular attention to designing its outreach efforts with the Community's most vulnerable populations in mind. The programs and activities Northside provides to the Community seek to achieve one or more of the following objectives:

- Improve access to healthcare
- Enhance public health
- Advance general knowledge
- Relieve or reduce government's burden to improve health





Our Priority Health Needs

Over the course of FY 2025, Northside provided \$37.7 million in Community Benefit Programs, reached over 547,000 people, and devoted over 180,000 staff hours through various outreach efforts and community benefit program activities. These efforts focused on addressing the Community's prioritized health needs identified below.



CANCER



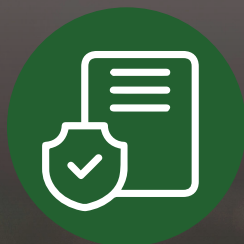
**CARDIOVASCULAR
DISEASE**



**MATERNAL &
INFANT HEALTH**



**DIABETES &
OBESITY**



ACCESS TO CARE



**BEHAVIORAL HEALTH &
SUBSTANCE USE DISORDER**

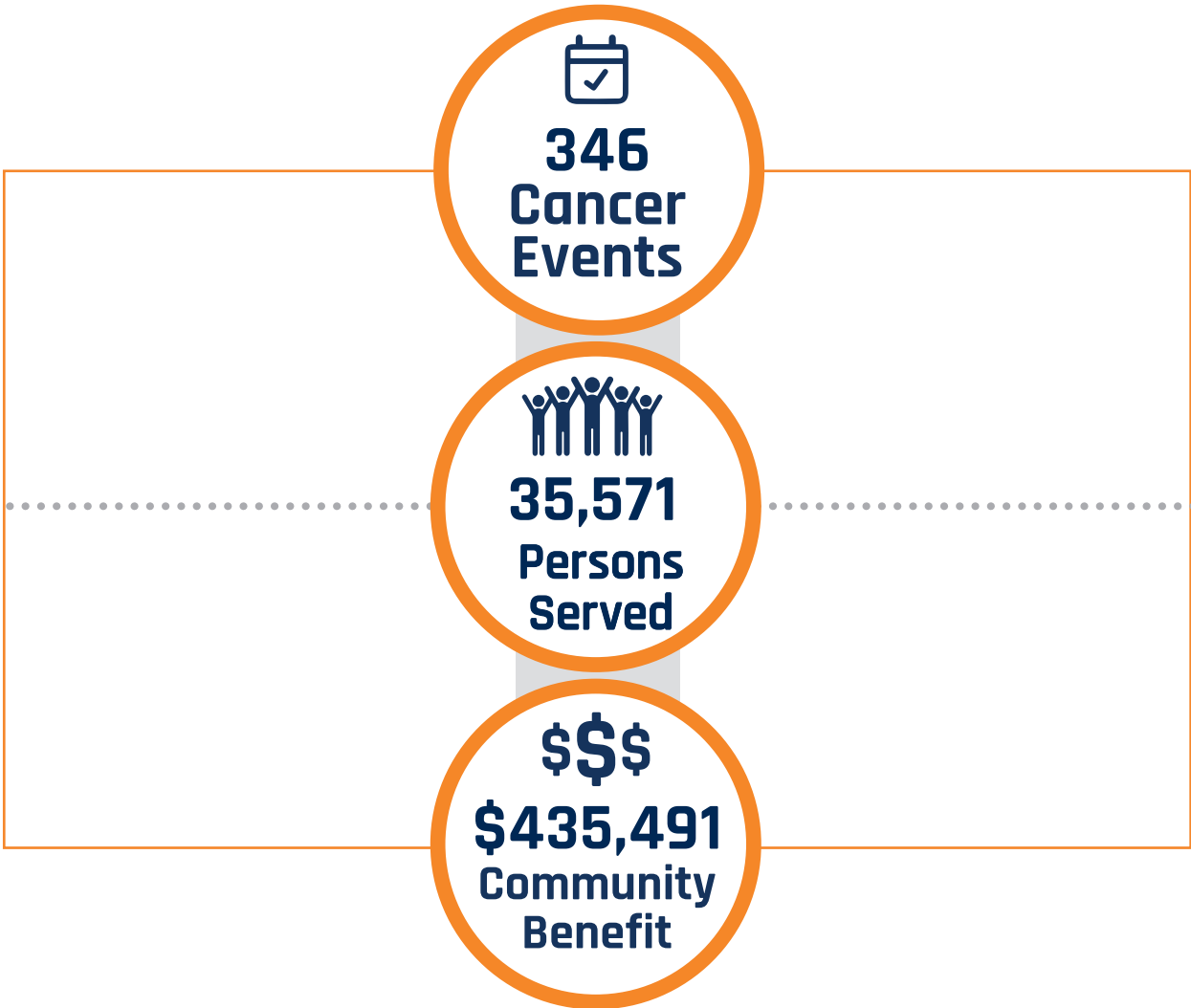


Our Community Benefit Programs:
Cancer



In the current CHNA cycle, Cancer accounts for 19% of deaths in the Northside Community. Breast, prostate, lung and bronchus, colon and rectum, and uterus were the tumor sites with the highest incidence rates. To address this community need, we provided a wide range of community health activities like health fairs, educational presentations, smoking cessation courses, and free cancer screenings. We are dedicated to reducing cancer mortality rates within our Community, and in particular, reaching out to vulnerable populations with disparate outcomes.

FY 2025 Highlights

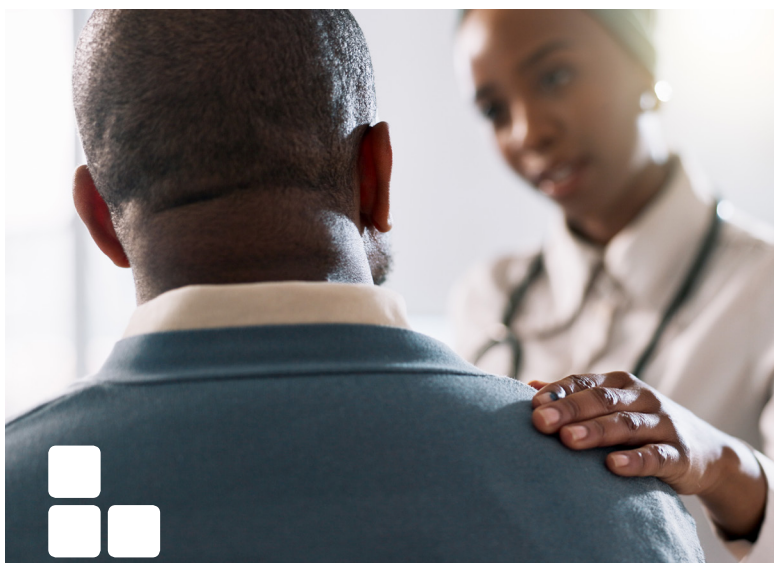


Prostate Cancer Health Disparities

- Six counties had overall prostate cancer incidence rates that were higher than Georgia's rate.
- The Black population had the highest prostate cancer incidence and death rates in the Community.
- Barrow, Forsyth, Fulton, and Walton counties had prostate cancer death rates among the Black population that were higher than Georgia's rate.
- In the Community, prostate cancer screening rates were lowest among the Black population.

Addressing Health Disparities

In order to address this health disparity, Northside held **15 free prostate cancer screening events** in FY 2025. Nine of the screening events were through partnerships with other community organizations and six were held at Northside Hospital locations. The two screening events partnering with Beulah Missionary Baptist Church provided screenings to 107 men, **11 (10%) of whom received abnormal results**. At Mount Moriah Church's prostate cancer screening event, 38 men were screened and **7 (18%) individuals received abnormal results**. The prostate cancer screening event at All Nations Church provided prostate screenings to 34 men where **1 (3%) individual received abnormal results**. All four of these events targeted men who were Black, uninsured/under-insured or were low-income. A nurse navigator called all men with abnormal results to **ensure that they had access to follow-up care** and Northside Financial Assistance was offered to any man facing financial hardship.



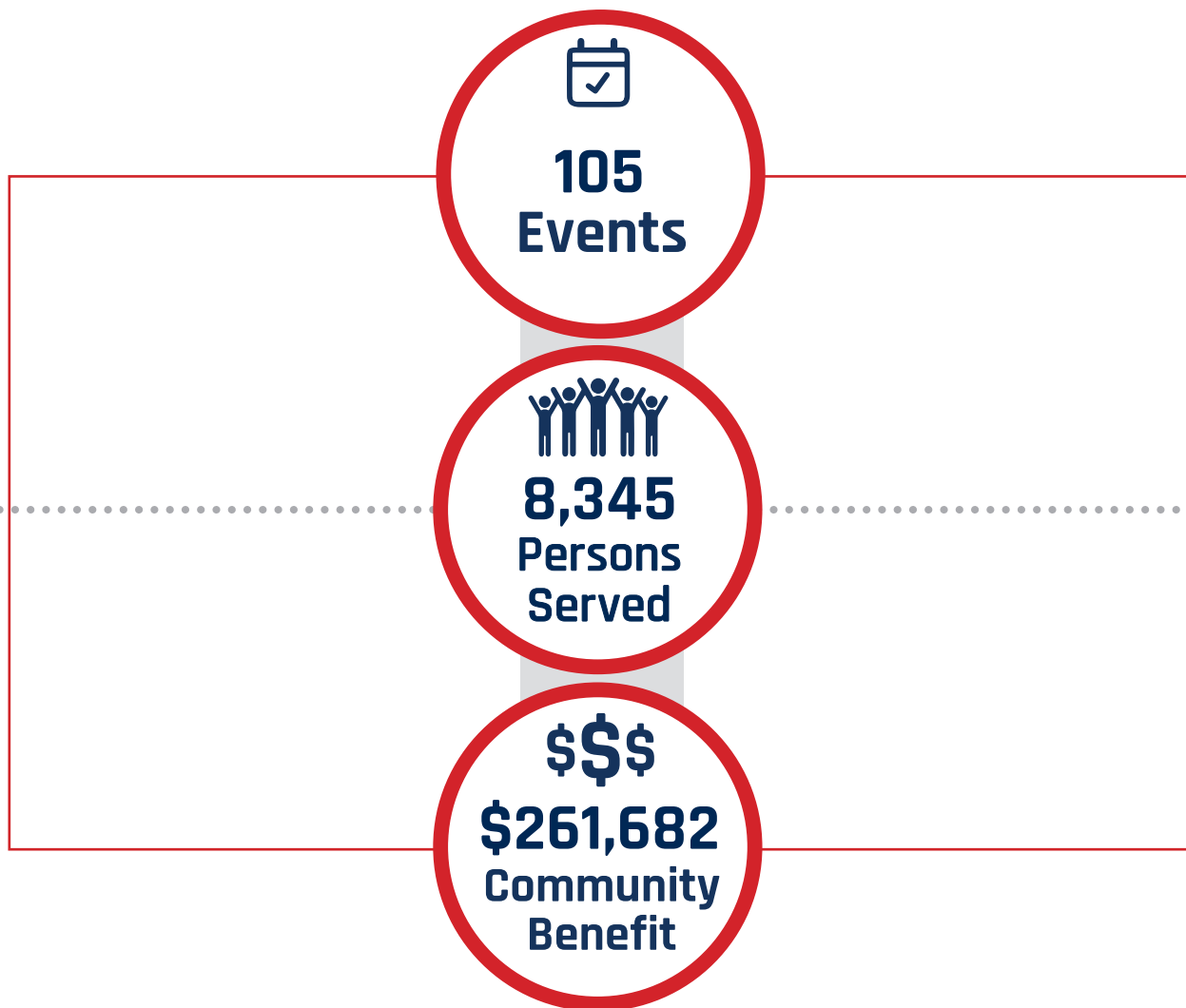
Our Community Benefit Programs: *Cardiovascular Disease*

Diseases of the Heart and Cerebrovascular Diseases (Stroke) are the second and fifth leading causes of death in the Community respectively. High blood pressure and high cholesterol were cited as the top two chronic health conditions by Community members.

Northside engages in a variety of community health activities to address this high-priority health need from public health education to advanced cardiac and stroke screenings. We are dedicated to reducing cardiovascular disease incidence within our Community, and in particular, reaching out to vulnerable populations with disparate outcomes.



FY 2025 Highlights



Cardiovascular Disease Health Disparities

- Deaths due to major cardiovascular disease were more common among males than females.
- In the Community, White and Black populations had the highest heart disease death rates and the Black population had the highest stroke death rates.
- Barrow, Pickens, and Walton counties had heart disease death rates that were higher than Georgia's.
- Barrow, Cobb, and Walton counties had stroke death rates that were higher than Georgia's.

Addressing Health Disparities

According to the American Heart Association, Cardiovascular Disease is the number one killer of Americans. It claims more lives each year than all forms of cancer and chronic lower respiratory disease combined.

Screenings are integral in identification of cardiovascular disease. Northside's Corporate & Community Health team provided cholesterol and blood pressure screenings to participants at 47 events throughout the Community in FY 2025. In order to target populations with lower screening rates, Northside partnered with community organizations that serve populations with disparate outcomes, including Hispanic, Black, Asian, uninsured, and Senior communities. These community outreach activities provided **3,315 participants** with beneficial information regarding their **cardiovascular health status**. Resources for additional medical evaluation were presented, along with educational opportunities to assist the participants in living a more healthy and productive life.

Northside also held six advanced cardiovascular screening events and three stroke screening events during FY 2025, all of which were free to Community members. A total of **762 participants received screenings** during these events. Any participants with abnormal or elevated results were provided with resources for additional medical evaluation.

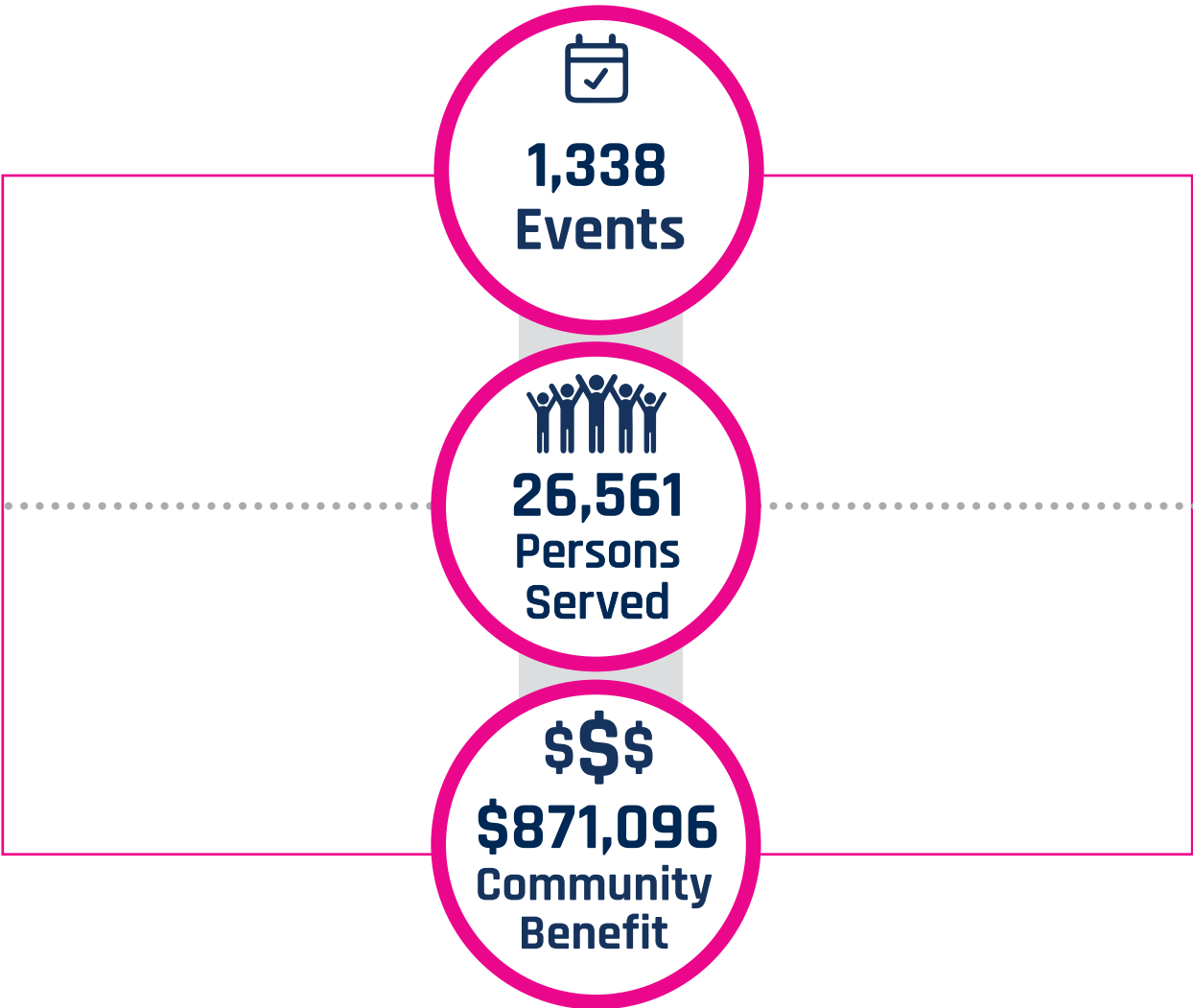


Our Community Benefit Programs:
Maternal & Infant Health



Northside is recognized as a leader in obstetrical and newborn care and consistently delivers more babies than any other Georgia hospital, and often even across all hospitals nationally. An important measure of the Community’s health status is the health status of the Community’s mothers and babies, a population of particular concern to Northside. Northside provides a variety of free and low-cost resources to educate and support women throughout their pregnancy and following the birth of their child. These resources are provided to Community members through a variety of avenues such as online, telephone, and through partnerships with other community organizations.

FY 2025 Highlights



Addressing Health Needs

Proper education and knowledge during pregnancy and childbirth can increase confidence and reduce adverse maternal and infant health outcomes. In order to address this need, Northside provides the Community with access to education and tools through a variety of resources. The MothersFirst Maternity Class portal connects users to more than 15 classes that cover a variety of topics including CPR, breastfeeding, labor and birth, postpartum, baby care, and grandparenting. Classes are offered both in-person and online to meet the diverse needs of parents and caregivers. Northside also provides free access to an online resource library, several e-books, and the Northside Baby Bump app.



In FY 2025, Northside provided **over \$653,000 in community benefit** by making these educational materials and online resources available to the Community, reaching **over 19,000 parents or caregivers**.

Improving Health Outcomes

Breastfeeding has been proven to have significant short-term and long-term benefits for infants and mothers; however, it can be a difficult process, especially in the beginning.

Northside provides a variety of resources to help parents with the breastfeeding process. Through Northside's Lactation Center, a lactation hotline is available 7-days a week. The support line has a certified lactation consultant available for callers to speak with, for free. The lactation consultant will provide breastfeeding advice to anyone in the Community and connect callers to medical services if needed.

In FY 2025, **Northside's Lactation Hotline** provided **3,075 hours of assistance** to **5,640 new parents** in the Community.

5,640
NEW PARENTS

3,075^{hrs}
OF ASSISTANCE

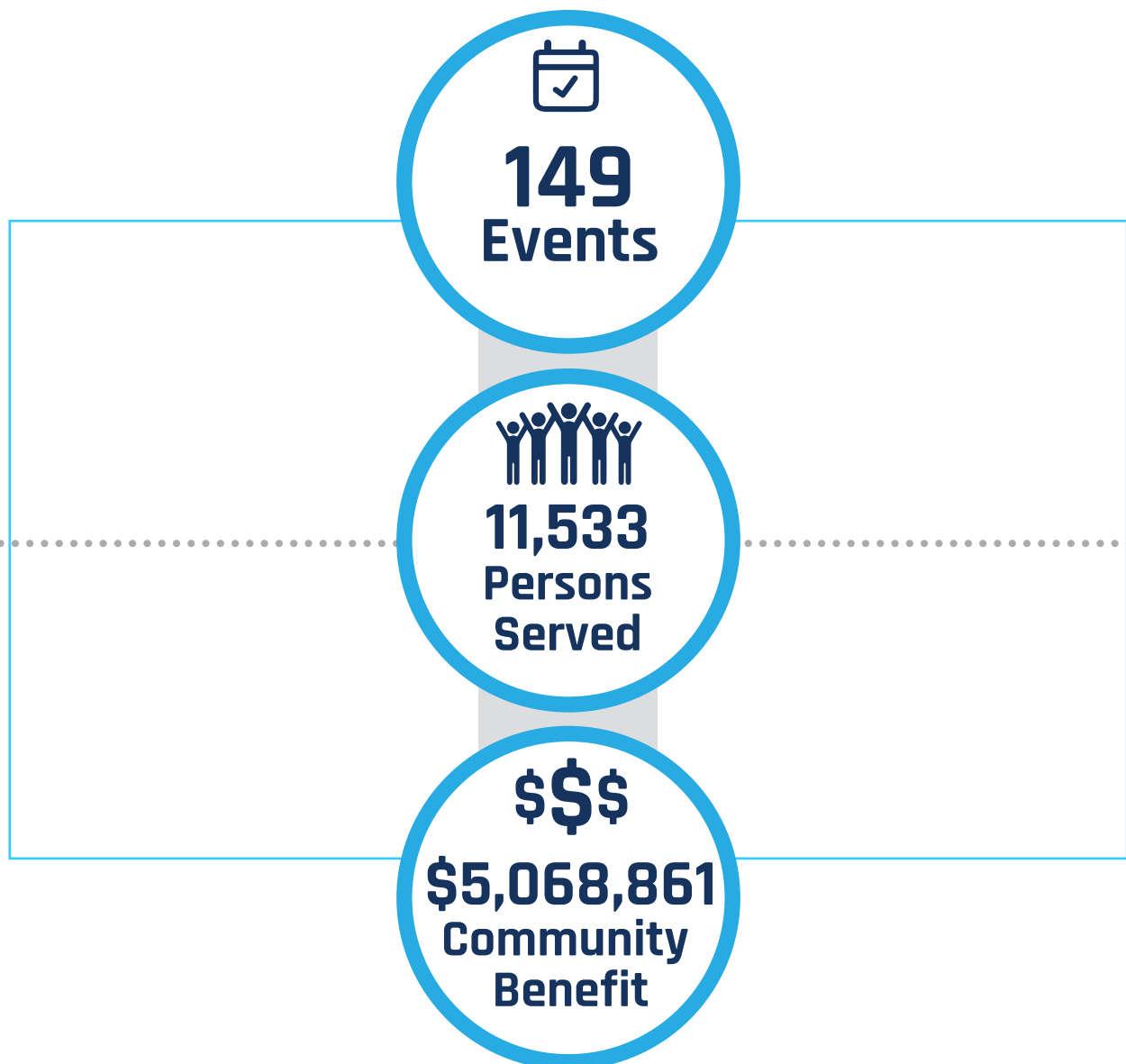


Our Community Benefit Programs:

Obesity & Diabetes

Diabetes was the eighth leading cause of death in the Northside Community. Northside helps the Community improve its health status by emphasizing healthy eating, regular exercise and quitting smoking through group education and health material distribution and, in particular, reaching out to uninsured and low-income residents to help them improve their health. Additionally, Northside provides much needed diabetes education services and renal healthcare services to the Community despite a financial loss.

FY 2025 Highlights



Reaching Vulnerable Populations

Subsidized Health Services are clinical services provided to the Community despite a financial loss to the hospital. Two of these clinical services are connected to the Diabetes and Obesity health need: diabetes education services and renal dialysis services. Diabetes education services provide much needed intervention to both manage and prevent diabetes. Renal dialysis services are a service that is provided to patients who experience kidney failure. Diabetes is the leading cause of kidney failure (National Kidney Foundation).

As a commitment to increase access to both of these services, Northside made them available to the Community despite being unprofitable. In FY 2025, Northside's diabetes education and renal dialysis subsidized services provided care for **3,540 patients, accounting for \$4.8 million in community benefit.**



Addressing Health Needs

Gestational diabetes mellitus ("GDM") is a condition that affects between 5%-8% of pregnancies in the U.S. each year. About half of those will go on to develop type 2 diabetes postpartum.

Northside continues to partner with a local practice that specializes in providing maternity services to uninsured, low-income Hispanic women. Through this partnership, Northside's Certified Diabetes Educators, along with interpreters, are educating women with gestational diabetes.



In FY 2025, **33 women participated in the maternal diabetes program.** Participants **increased their knowledge by 33%.** Participants' average confidence level pre-class in managing their diabetes was rated 3.8 out of 5 and post-class was rated 5 out of 5.

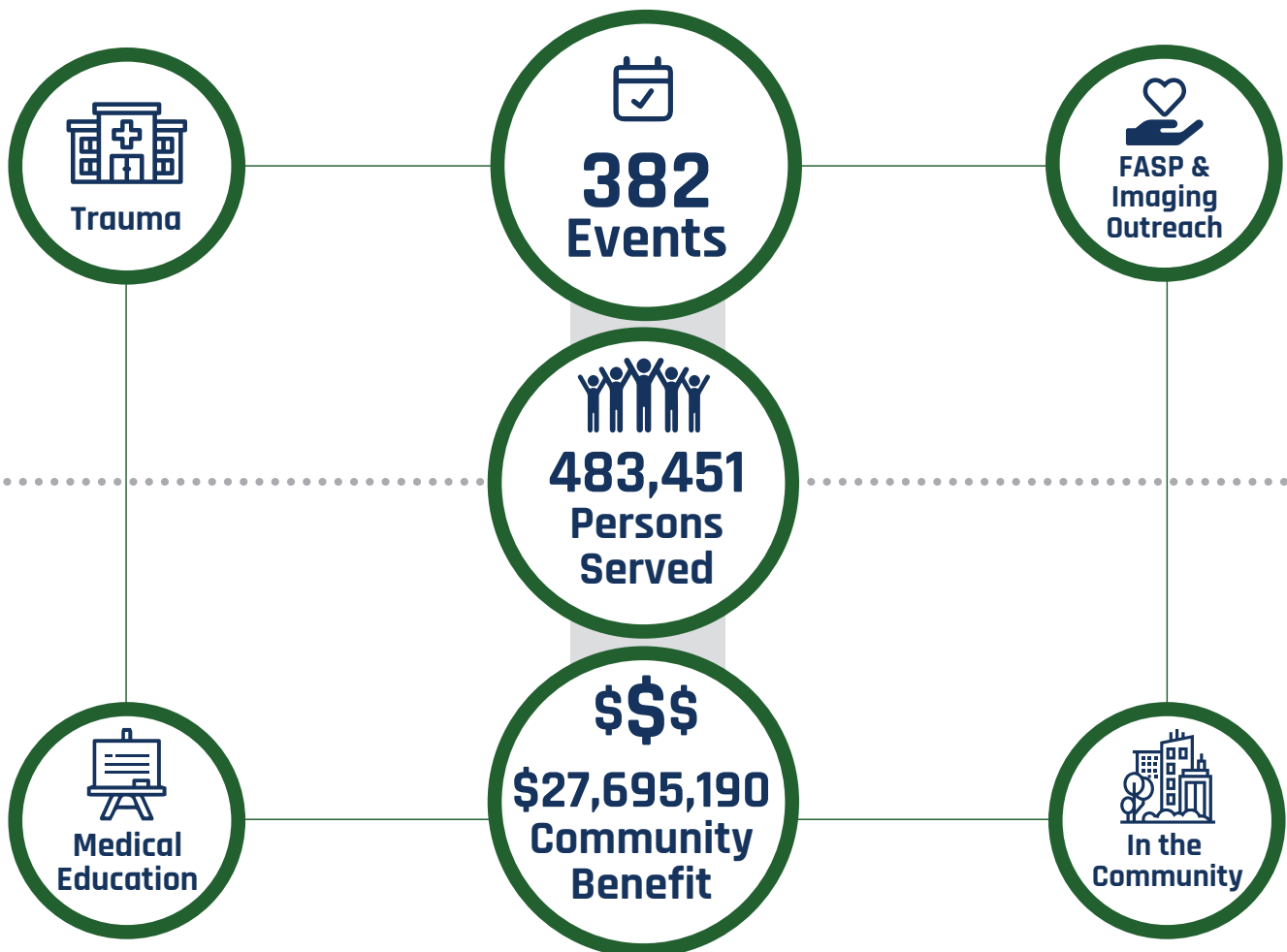
Our Community Benefit Programs:

Access to Care

Access to healthcare is a multifaceted health need. Providers have many ways in which they can work to improve access such as: 1) offering health professions education to train the future workforce, 2) providing subsidized health services like trauma care, despite a financial loss to the provider or 3) by taking healthcare services to the people through community-based events and screenings. Throughout FY 2025, Northside employed all of these approaches in order to improve access to care in our Community.



FY 2025 Highlights



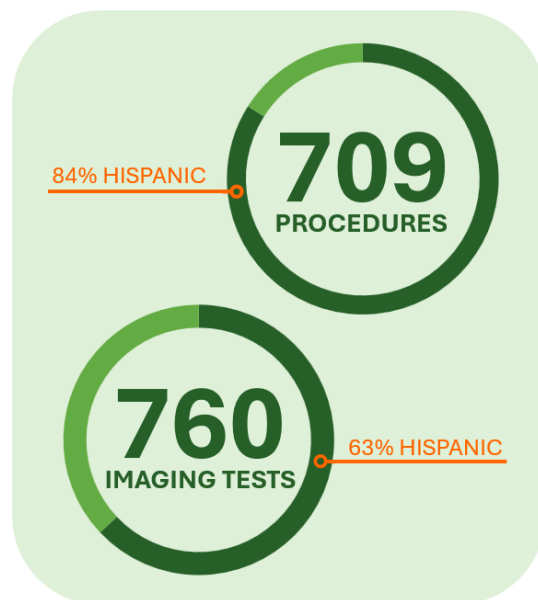
Access to Care Health Disparities

- According to CDC survey data, Hispanic respondents were least likely to have someone they thought of as a personal doctor or healthcare provider.
- Within the Northside Community, uninsured rates were highest among the Hispanic population (32%) compared to other populations: Black (13%), Asian (8%), and White (9%). This is of particular importance because over half of Georgia's Hispanic population lives in the Northside Community.

Addressing Health Disparities

People who can't get the care they need may have more preventable complications, hospitalizations, emotional stress, and higher costs (Healthy People 2030, 2025). To help improve access to care in our Community, Northside created several programs specifically designed to provide non-emergent, medically-necessary outpatient specialty care for Community members who are low-income, under-insured or uninsured. Northside partners with an extensive network of safety net clinic and Federally Qualified Health Center referral partners to identify patients in need of such services.

In CY 2025, **709 procedures** were completed across all of **Northside's Surgical Outreach programs**, 593 (84%) of which were provided to Hispanic patients. In CY 2025, **the Imaging Outreach program** completed **760 imaging tests**, 482 (63%) of which were provided to Hispanic patients.

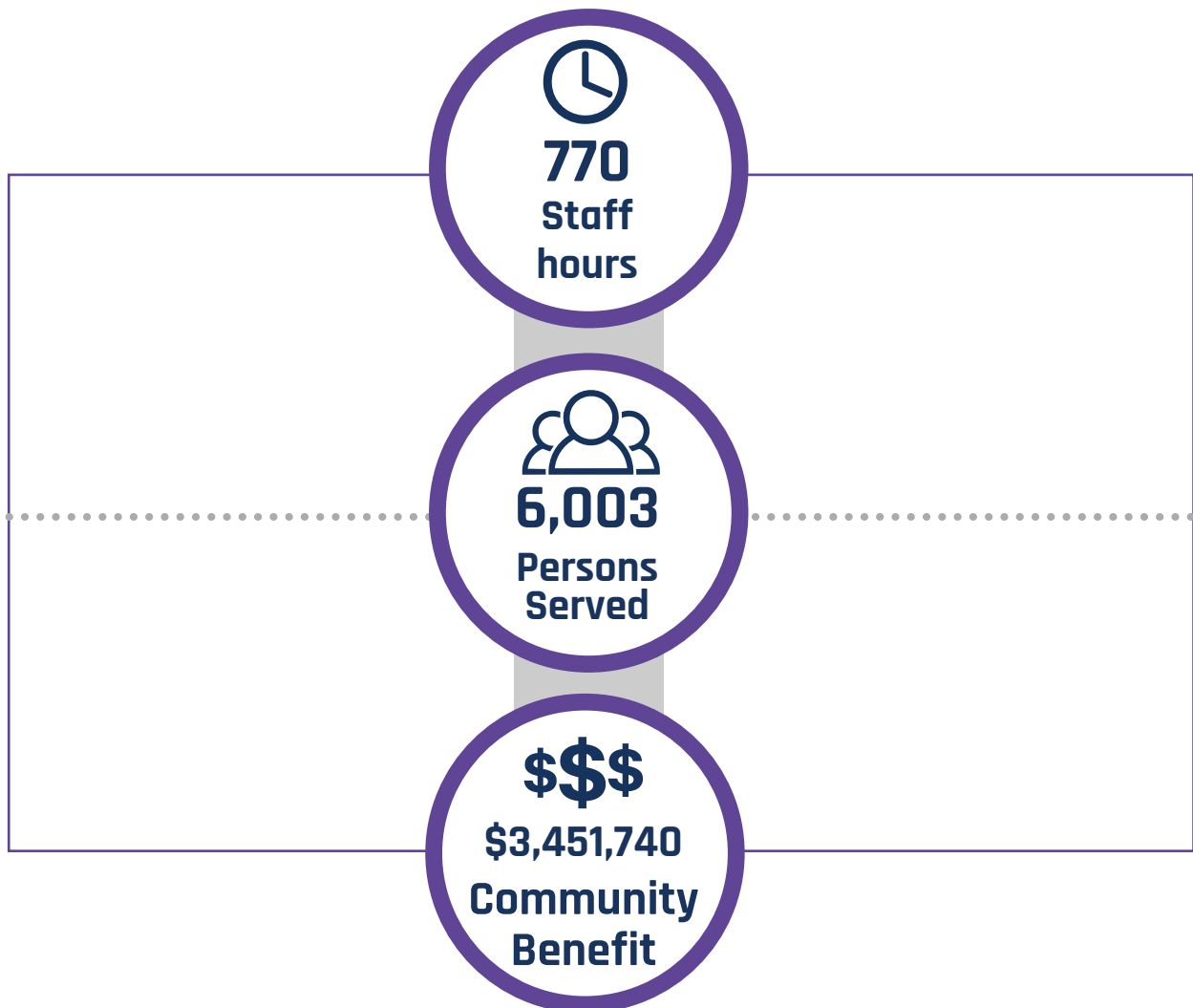


Our Community Benefit Programs: *Behavioral Health & Substance Use Disorder*



Northside is committed to encouraging, equipping, and empowering our Community to achieve and maintain recovery from distress, mental illness or addiction. This commitment is of growing importance given that depression/anxiety disorders was the third most prevalent chronic condition in the Community between 2022-2024, affecting 19% of households. Northside is dedicated to improving the mental health of our Community and helping the most vulnerable gain access to the tools needed to help them on their journey to self-sufficiency.

FY 2025 Highlights



Reaching Vulnerable Populations

According to Healthy People 2030, mental and physical health are closely connected. Mental health disorders like depression and anxiety can affect people's ability to take part in healthy behaviors. Similarly, physical health problems can make it harder for people to get treatment for mental disorders. Northside provides much needed behavioral health clinical services to the Community despite a financial loss to the organization. Without providing these clinical services the responsibility would fall more heavily on the government and other tax-exempt organizations in the Community. In FY 2025, Northside **provided 3,071 persons** with behavioral health services accounting for over **\$3.4 million in community benefit**.

Addressing Access to Behavioral Health Care

Northside has an **Emotional Health Crisis Line that operates 24 hours a day and 7 days a week for** anyone in the Community that calls the crisis line. The reason for the calls can range from suicidal thoughts, depression, anxiety and substance abuse related behaviors. In FY 2025, the Emotional Health Crisis Line's team of Behavioral Health professionals **impacted the lives of 417 individuals** as a result of their commitment to helping those dealing with emotional health emergencies.



Reporting Our Community Financials

Northside follows the best practices outlined by the Catholic Health Association when reporting its community benefit. Accordingly, Northside presents its financials in two categories:



Reportable Community Benefit

includes indigent and charity care, Medicaid shortfall and other community benefit programs.



Total Community Spend

includes Reportable Community Benefit plus bad debt and Medicare shortfall.

FY 2025 Reportable Community Benefit

Cost of providing charity care

\$388.6 million

Unreimbursed cost of providing care to Medicaid beneficiaries

\$72.6 million

Cost of other community benefit programs

\$37.7 million

Total FY 2025 Reportable Community Benefit
\$498.9 million

FY 2025 Total Community Spend

Unreimbursed cost of providing care to Medicare beneficiaries

\$271.8 million

Unreimbursed cost of providing care to other patients (i.e. Bad Debt)

\$135.7 million

Reportable Community Benefit

\$498.9 million

Total FY 2025 Total Community Spend
\$906.4 million

The financial data for FY 2025 is preliminary and is subject to change.



NORTHSIDE HOSPITAL